

COVID-19 pandemic changes you might notice at your appointment

Additional personal protective equipment (PPE) for staff.

Decreased availability of appointment times.

Attending to urgent dental treatment and scheduling elective treatment to a later date.

Extra spacing between appointments to allow cleaning and preparation of the operatory.

Reduced socializing during your appointment.

We may ask you to wait outside the office until we are prepared for your appointment.

You will be asked to wash your hands or use alcohol-based hand sanitizers upon entry and exit of the operatory, and after coughing, sneezing or using a tissue.

You will be screened several times for COVID-19 symptoms including having your temperature taken. If we are concerned with an answer during the screening process your appointment will be rescheduled.

You will be asked to use a mouth rinse prior to any dental examination or treatment.

All Patients are required to give at least 24 hours' cancellation notice. If sufficient notice is not given we may charge a fee and/or the patient could lose future booking privileges.

Daily health screenings for all staff.

And how you can help us

Please arrive at your appointment on time to avoid crowding in the waiting area.

Please arrive for your appointment alone if possible, or with only one person (who may be asked to wait outside).

Please respect social distancing, keeping six feet or two meters distance from others.

Please limit use of the office bathroom to improve its availability for handwashing.

Portland Community Dental Clinic follows the safety guidelines of B.C. Centre for Disease Control, B.C. Dental Association, College of Dental Surgeons of B.C., College of Dental Hygienists of B.C. and WorkSafeBC.



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